



Gold
Solution Partner

The Velocity Report

April Edition

Hi there!

Welcome to the first edition of *The Velocity Report*!

This month, we're sharing upcoming events, a new customer success story, the latest from Atlassian, and introducing a new member of the ANB team.


Join Us at Topgolf

Join us for a customer-focused session where organizations will directly share how they transitioned to Jira Service Management—moving away from legacy tools, reducing costs, and delivering faster, more connected services.

Event details:

 April 23, 2026

 4:00 PM – 7:00 PM

 Topgolf Edison - 1013 US-1, Edison, NJ 08817

Spots are limited—reserve your place today to connect with peers, learn from real-world experiences, and enjoy an evening of golf, food, and drinks.

[Save My Spot](#)

Heading to Team 26?

As a Signature Sponsor, ANB Technologies will be there all three days! Be sure to stop by **booth #345** to meet our team, grab some swag, and learn how we're helping organizations drive high-velocity service management.

Let us know if you'll be in attendance. We would love to schedule a time to connect in person!

[Book a Meeting](#)

Not registered yet? Use our exclusive link to save 20% on registration prices. Pricing increases on April 14, so now is the best time to take advantage of the lower cost.

20% Discount is automatically applied at checkout.

[Register Today](#)

New Case Study

Modernizing Service Management

See how a national organization transformed its service management approach in just 8 weeks—moving away from Remedyforce to a more

modern, connected solution. The result: improved visibility, streamlined workflows, and a better experience for both teams and end users.

[Read the Case Study](#)

New Atlassian Live Chat

Jira Service Management now offers live chat capabilities directly within the customer portal, powered by AI. Customers can get real-time support, and when needed, conversations can seamlessly escalate to a human agent—with a ticket automatically created from the chat.

This helps teams respond faster, improve service experiences, and streamline request management.

Available for Premium and Enterprise plans.

[Learn More](#)

Meet the Team

Spotlight: Mike DiMascio, Atlassian Solutions Specialist

We're spotlighting our newest team member, Mike DiMascio, an Atlassian Solutions Specialist at ANB Technologies. Mike helps organizations modernize and scale their service management practices using Atlassian tools, bringing a strong focus on efficiency, collaboration, and long-term success.



Click below to learn more about Mike and the rest of the team!

[Meet the Team](#)

Stay Connected

Thanks for reading the first edition of *The Velocity Report*.

We're excited to continue sharing insights, updates, and opportunities with you each month.

If you'd like to connect with our team or learn more about anything featured above, we'd love to hear from you.

[Get in Touch](#)

Regards,

The ANB Team

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You're receiving this because you're part of the ANB network. Stay tuned for more monthly updates.

Connect with us!



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